



## **COVID-19 UPDATE**

May 27, 2020

We are pleased to notify you that our Glen Hill Strathaven Home is no longer experiencing a COVID-19 outbreak. Although there was one resident who tested positive (initially) for COVID-19 as a result of universal testing, it was recently confirmed as a “false positive” by two superseding tests. However, in the abundance of caution and on the advice of Durham Public Health, Glen Hill Strathaven did implement full pandemic protocols for the 14-day period. Our leadership team and staff have done an exceptional job in caring for our residents throughout these exceptionally trying times. I am thankful for their professionalism, dedication and skill.

In regards to the alarming news about the five homes where the Armed Forces were deployed, I want to express our most sincere thoughts and prayers for the residents and their families who have been tragically impacted by this pandemic. Long-term care now, more than ever, needs our collective support.

I want to assure our Durham Christian Homes family that the health and safety of our residents and staff remains the only priority as the pandemic continues to ravage long-term care across Ontario. We continue to mandate enhanced infection, prevention and control procedures. Additionally, staffing levels have been increased, employees are screened before starting and at the conclusion of their assignments and all residents are screened twice daily. Appropriate personal protective equipment (masks, face shields, gloves and gowns) are mandatory and group programming and non-essential services have been postponed.

Visitation continues to be restricted and we acknowledge that this is very difficult for residents and families, however, safety is our first priority.

With the warm weather arriving please ensure that we continue our battle against COVID-19 and will not waiver in our determination to work cooperatively and stay the course. Please understand that we must remain vigilant, practice social distancing and respect provincial orders that remain in place until June 9.

For the most up-to-date information, please visit [ontario.ca/coronavirus](https://ontario.ca/coronavirus).

Thank you for your cooperation.

Ruth McFarlane, C.E.O.